



[please fill in digitally]

1. Your data

Company name :
Contact person :
Address :
PC + Place :
Phone number :
E-mail :
Reference :

2. Item return

Item number	Quantity	Description

3. Reason of return [tick as applicable]

<input type="checkbox"/>	Defect, transport damage
<input type="checkbox"/>	Defect, guarantee request
<input type="checkbox"/>	Calibration
<input type="checkbox"/>	New, incorrectly ordered by customer
<input type="checkbox"/>	New, incorrectly delivered by VDH
<input type="checkbox"/>	Repair:

Complete the form as completely as possible, save the file and mail it to support@vdhproducts.nl.



In control.

Cost:

When you register your product for repair, various costs may be charged if the defect falls outside the warranty conditions of VDH Products BV.

The costs charged differ per product type. You can inquire about these costs in advance at VDH Products.

Repairs, where the costs are higher than half of the purchase value of a new product, will not be taken into consideration. Due to the aging of electronic components, products older than 10 years are not eligible for repair.

Shipment :

Please enclose a copy of this form with your return on the outside of the package.

If the article does not meet the return conditions, VDH Products BV can refuse the return shipment. In that case, the return shipment will be returned. Return shipments must always take place in consultation with the Service & Support department of VDH Products BV.

Pack the return items in an outer box to prevent damage during transport.

Problems with the shipment at or by the company that takes care of the shipment to us are at the risk of the customer. Always keep your shipping receipt!

For questions you can contact our service & support department via e-mail support@vdhproducts.nl.

Return shipments must be sent carriage paid to:

VDH Products BV
Return department
Produktieweg 1
9301 ZS Roden
The Netherlands